

## Quality Policy Statement

Zenith Adhesive Components manufacturers of custom adhesive components and gaskets, strive to provide our customers with products and service that fully satisfy existing and potential customers' expectations. We are committed to understanding our Customer's requirements and endeavour to be responsive to their ever-changing needs.

Quality is a priority for all employees and a quality culture is the basis of our business and quality strategic plans. We are dedicated to achieving the highest degree of Customer satisfaction. We will achieve this through;

- **Quality Management System (QMS)** – established and certified to international standards, and continuously reviewed for its effectiveness and efficiency. This is done by continuously monitoring and measuring our quality objectives.
- **Complying** with all national / international standards, and regulatory and statutory regulations.
- **Understanding** our customers' application requirements
- **Training and development** of our employees. We encourage our employees to upgrade their skills and education both for their own personal development and that of the company, and we recognise each employee's expertise in various areas.
- **Fostering a Team Approach** to defect prevention, problem solving and risk analysis.
- We will endeavour to **protect our environment** and strive to engage with suppliers and customers to reduce impact on the environment.
- We adhere to **international best practice on labour practices** of the highest standards.

Though the Managing Director has ultimate responsibility for Quality, all employees have a responsibility within our own areas of work so helping to ensure that Quality is embedded within the whole of the Company.

Signed:  Position: Managing Director

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